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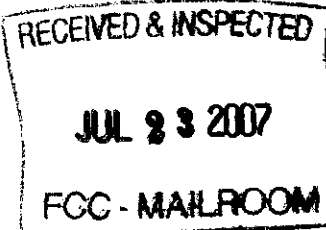
From: 2814869295  
Media: Fax 8 pages  
Subject:  
Status:  
Received: 04:58 PM 07/23/07

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JUL 23 2007

FCC - MAILROOM

**Facsimile:**

From: Raynor Services, Inc.	
To: Marlene H. Dortch	From: Al Spinks
Fax #: 202-418-0187	Fax #: 281-486-9295
Company: FCC	Tel #: 281-286-8030
Subject: Docket No. 02-6 Docket # 96-45	
Sent: September 23, 2007	Pages: 8 (including cover)
<b>Message:</b>  Dear Ms. Dortch: Please receive our request to set aside a SLD decision so that we may be paid for services rendered.  Thank you for your help..  Al Spinks  281-704-1724 (Cell)	

No. of Copies rec'd 0  
List ABCDE

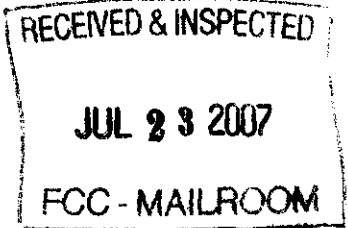


Raynor Services, Inc.  
16650 Saturn Lane, #100  
Houston, Texas 77058

Telephone: (281) 288-8030  
Facsimile: (281) 486-9295  
E-Mail: al@raynorsvcs.com

May 25, 2004

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
c/o Natek  
236 Massachusetts Avenue, NE, Suite 110  
Washington, DC 20002



**Reference:** CC Docket No. 02-6 & CC Docket No. 96-45  
**Subject:** Appeal of USAC Decision Letter Dated May 25, 2007.

To Whom It May Concern:

This letter is to appeal USAC's decision to deny our company's invoice for work completed that was submitted July 24, 2006. The work was done in good faith under the auspices of the E-Rate program for which we have been providing *Internal Connection (Priority 2)* services for about 6 years.

The entity to whom the services were provided is: Gulf Shores Academy  
BEN: 233437  
Form 474  
SLD Invoice # 670411 in the discounted amount of \$54,666.75.  
FRN # 310986

**Our Contact information:**

Raynor Services, Inc. (Service Provider)  
16650 Saturn Lane, Suite 100  
Houston, Texas 77058  
Telephone #: 281-288-8030  
Fax #: 281-486-9295  
Person Filing this appeal: AJ Spinks (President-Raynor Services, Inc.)  
E-mail: Al@Raynorsvcs.com.

**Information to be considered:**

In July, 2006 Raynor finished an installation for this entity. We had previously submitted 2 form 474's (for partial payment of this installation) to USAC for which we were paid in full. Upon completion of this project and subsequent to the client's final walk-through to confirm that the installation was complete we submitted our final invoice (Form 474 SLD Invoice #670411) to SLD.

On 9/26/2006 we submitted SLD Inquiry case # 21-471119 asking the status of this invoice. We received a response the same day stating that the invoice is undergoing review and if any additional information was needed that we would be contacted.

On 11/21/2006 we submitted SLD Inquiry case # 21-497843 asking information on our initial case # 21-471119. We received a response from SLD on 01/18/2007 to this inquiry. Again we were told that the invoice was undergoing review for program compliance and if any additional information was needed that we would be contacted.

In April 2007 we were told that SLD would not pay our invoice. We appealed the decision on May 10, 2007 and the appeal was denied in full.

● Page 2

September 23, 2007

**Extenuating Circumstances:**

Raynor Services, Inc. has paid all of its vendors for the equipment delivered and installed at the entity's location. This includes installation services and hardware costs. We are a small company and not being paid for work that was completed and for which a service certification form was filled out and sent to MR. Ron Barbossa of SLD on 8/8/2006 severely put us in a negative cashflow situation.

SLD, in their letter dated May 25, 2007, stated that they received no response from the entity within the required 7-day response period. I am concerned because I was never informed of this situation. I was told that nothing was needed from our organization. We have subsequently found that the entity in question was no longer in business.

We were unable to locate any of the administrative personnel or gain access to the entity in order to possibly recover any installed equipment. These matters are completely out of our control.

To refuse to pay monies that was spent by Raynor Services, Inc. in performance of its' duties is unfair and unethical.

I have all of the documentation to which I have referred to in this letter.

My request is that The FCC set aside SLD's decision and that Raynor Services, Inc. be paid the monies it is owed by SLD

Please call me at 281-704-1724 with any questions.

Sincerely,



Grafton A. (AI) Spinks  
President

**Schools & Libraries Division**

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**Administrator's Decision on Invoice Appeal**

May 25, 2007

Al Spinks  
Raynor Services, Inc.  
16850 Saturn Lane  
Suite 100  
Houston, TX 77058

Re: SLD Invoice Number: 670411  
SLD Invoice Line: 2466151  
Vendor Invoice #: 2789  
471 Application Number: 475236  
Funding Request Number(s): 310986  
Correspondence Received: May 10, 2007

After thorough review and investigation of all relevant facts, the Universal Service Administrative Company (USAC) has made its decision in regard to your appeal. This letter explains the basis of USAC's decision. The date of this letter begins the 60-day time period for appealing this decision to the Federal Communications Commission (FCC). If your letter of appeal included more than one SLD Invoice Number, please note that for each invoice for which an appeal is submitted, a separate letter is sent.

Funding Request Number(s): 1310986  
Decision on Appeal: **Denied in full**  
Explanation:

Invoicing made initial contact with the applicant on March 29, 2007, via e-mail, requesting a copy (front and back) of the check used for payment of the products/services within 7 days. As of April 19, 2007, the applicant failed to provide a complete response to Invoicing. If there is insufficient documentation to determine the eligibility of a service or product, the reimbursement request may be denied. You have failed to provide evidence on appeal that USAC erred in its original decision. Consequently, the appeal is denied.

USAC reviews Form 474 and makes decisions about the invoices in compliance with FCC rules. To conduct these reviews, USAC has put in place administrative measures to ensure the prompt resolution of invoices. One such measure is that applicants and service providers are required to respond to USAC's requests for the additional information necessary to complete their invoices within 7 days of being contacted (See <http://www.usac.org/sl/tools/reference-area.aspx>, Deadline for Information Requests.) This procedure is necessary to prevent undue delays during the invoice review process. If applicants or service providers do not respond within this time period, USAC reviews the invoice based on the information on hand.

In order to submit another Form 474, you will need to request an Invoice Deadline Extension. Please refer to the USAC website at <http://www.usac.org/sl/applicants/step11/invoice-deadlines-extension-requests.aspx> for Invoice Deadline Extension guidelines.

If you believe there is a basis for further examination of your application, you may file an appeal with the Federal Communications Commission (FCC). You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be received or postmarked within 60 days of the above date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found in the "Appeals Procedure" posted in the Reference Area of the USAC/School and Libraries web site or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

Thank you for your continued support of and participation in the E-rate program.

Schools and Libraries Division  
Universal Service Administrative Company

cc:  
Hiram Dotson  
Gulf Shores Academy  
11300 S. Post Oak, Suite 1  
Houston, TX 77035

## GULF SHORES ACADEMY

## FACSIMILE TRANSMITTAL SHEET

TO:	FROM:
Ron Barbossa	
COMPANY:	DATE:
Schools & Library Division	August 8, 2006
FAX NUMBER:	TOTAL NO. OF PAGES INCLUDING COVER:
973-599-8539	3
PHONE NUMBER:	SENDER'S REFERENCE NUMBER:
973-581-5184	
RE:	YOUR REFERENCE NUMBER:
SLC Inv#670411	

X URGENT ☐ FOR REVIEW ☐ PLEASE COMMENT ☐ PLEASE REPLY ☐ PLEASE RECYCLE

## NOTES/COMMENTS

Mr. Barbossa,

Please find attached the information that you requested.

Thank You!

✖

Superintendent

## Service Certification for SLD Invoice-670411

Service Provider Name	Raynor Services, Inc
Service Provider SPIN	143022999
Service Provider Invoice #	2789
Undiscounted Invoice Amount	\$60,740.84
Discounted Invoice Amount	\$54,666.75

Applicant Name	GULF SHORES ACADEMY
* Representative / Contact Name	Linda Johnson
* Representative / Contact Title	Superintendent
* Representative / Contact Phone	713-781-6190
Billed Entity Number (BEN)	233437
471 Number	475236
FRN	1310986
Date Goods/Services Delivered	07/06/2006
Date Goods/Services were or will be Installed	07/15/2006
* Date Applicant Portion Paid and Check No. or Date will be Paid	8/6/06

This is to certify that I am authorized to represent the above named Applicant. This is also to certify the services described on the attached vendor invoice were delivered and/or installed as indicated by the date(s) above.

Or The charges represented by the above represented invoice are deposits or up-front charges for services, which have not been delivered, and have been agreed to based on the contract between the above referenced Applicant and Service Provider

Copy of detailed vendor invoice must be attached. Contract with Service Provider above is for  
 Delivery only Yes ☐ No ☐  
 Delivery and Installation Yes ☒ No ☐

Copy of supporting contract must be attached if indicated below

Supporting Contract Required YES NO

\* Signed: 

Signed:

\* Date: 8/6/06

Date:

Revised 04/05/05

Schools and Library Division (USAC)



Raynor Services, Inc.

16850 Saturn Lane, #100  
Houston, Texas 77058**Invoice**

Date	Invoice #
7/24/2006	2788

<b>Bill To</b>
Gulf Shores Academy 8430 Westglen Houston, Texas 77063

<b>Ship To</b>
Gulf Shores Academy 8430 Westglen Houston, Texas 77063

P.O. Number	Terms	Rep	Ship	Via	F.O.B.	Project
FRN 1310986	Net Due		7/24/2006			
Quantity	Item Code	Description	Price Each	Amount		
1	Hardware/Software	FRN 1310986 - Omniview 8-Port KVM Switch	500.00	500.00		
1	Hardware/Software	FRN 1310986 - KDS K-7B 17" Flat Panel Display	375.00	375.00		
1	Hardware/Software	FRN 1310986 - Industrial Mount PS/2 Keyboard	75.00	75.00		
5	Hardware/Software	FRN 1310986 - Terminal Services License 20 Device Cal's	1,000.00	5,000.00		
1	Hardware/Software	FRN 1310986 - Merak Mail Server Standard Package	625.00	625.00		
2	Hardware/Software	FRN 1310986 - Microsoft ISA 2004 1-CPU License	750.00	1,500.00		
5	Hardware/Software	FRN 1310986 - Windows 2003 Server Standard w/ 10 Cal's	625.00	3,125.00		
1	Hardware/Software	FRN 1310986 - IP PBX Configuration Nortel BCM 200 w/ Voice Mail (1 NA BCM 3.7 BCM 200 Base System, 1- BCM-GATM, 1 BCM GATM 8Port Global, 1 BCM GSM, 1 Media Services PBC, 2 BCM Voice Messng 1-Seat S/W, 1 BCM Voice messng 16 seat S/W, 1 BCM Voice messng 32 seat S/W, 2 BCM Telephony Client 1-Seat, 1 BCM Telephony Client 16 seat S/W, 1 BCM Telephony Client 32 seat S/W, 1 IP Phone 2004, 1 Power Transformer IP Phone.)	25,358.75	25,358.75		
1	Service Contract	FRN 1310986 - Service: PBX Installation - reroute all CO lines from Demarc to Nortel Equipment room. Install Configure & test.	2,738.75	2,738.75		
1	Config/Maintenance	FRN 1310986 - Server Systems installation and Configuration of eligible E-Rate equipment	6,223.50	6,223.50		
1	Config/Maintenance	FRN 1310986 - 1 Year Maintenance of eligible E-Rate equipment installed with funding from this FRN.	6,223.50	6,223.50		
1	Transportation	FRN 1310986 - Transportation Charges	1,027.75	1,027.75		
1	Project management	FRN 1310986 - Project Management (partial). Project Management charges consist of the on-site management of project implementation including management of sub-contractors, management of the project timeline, and ensuring that the project fully meets the customer's expectation of success	7,968.59	7,968.59		
1	E-Rate Discount	FRN 1310986 - E-Rate Discount @ 90%	-54,666.756	-54,666.76		
Final Invoice			Total	\$6,074.08		